



MINISTRY OF HEALTH

**STATE DEPARTMENT FOR MEDICAL SERVICES
ADDENDUM 1**

Response to Bidder Clarification

Tender Number

KE-MOH-556751-NC-RFB

Tender Title

Supply, Installation, Implementation and Commissioning of an Enterprise Resource Planning (ERP) System for the Kenya National Public Health Institute (KNPHI)

Source Clarification

NPHI ERP Clarification 4

Question 1

If a subscription-based model is proposed, should the cost for the full ten-year period be included in the main Financial Tender Sum?

Response

A subscription-based core ERP model should not be accepted under the revised requirement. Bidders should quote a perpetual, fully paid-up institutional licence or equivalent perpetual use right in the main Financial Tender Sum.

The evaluated price should include all mandatory implementation, configuration, customisation, integration, migration, testing, training, handover, go-live, hosting for the stated mandatory period, and warranty costs. Any approved recurring third-party service shall be separately itemised.

Question 2

Will the ten-year subscription be paid upfront or as annual recurring payments?

Response

There will be no ten-year core ERP subscription payment schedule.

The Price Schedule should instead separate the one-off implementation price, the included twenty-four-month warranty, and fixed annual prices for an optional five-year post-warranty SLA and any approved recurring hosting or third-party services.

The closing date has been extended to 5th August,2026,11:00 Am

All other details remain the same

PRINCIPAL SECRETARY
State Department Medical Services