Jitenge System

Traveler’s QR Code

REPUBLIC OF KENYA
MINISTRY OF HEALTH
Traveler System Process Flow

• Traveller can access the digital passenger locator form via URL bit.ly/LOCALCOVID19MOH or by downloading Jitenge App from Google Play store.

• iPhone user should use chrome or Firefox when accessing the url bit.ly/LOCALCOVID19MOH

• Fill in all the mandatory fields that have been starred red

• Upon submission, you will be provided with a QR Code that will be shared to your email address
Registering travelers

All travelers must fill in the travelers surveillance form that is hosted within the system. After filling the form they will get a QR code sent to their email for clearance.
Travelers QR Code

Sample of the QR code a traveler should get upon filling the travelers surveillance form. This code should be shown to the POE staff upon entry for scanning.
QR Retrieving Options

NB: These options are for both local and international travellers

1. From the downloads folder of an android phone. This is for users who filled the form on the android phone browsers

2. From downloading and installing the Jitenge app hosted on Google playstore. This is for users with android phone.

3. From users email address. This should be the same email filled on the online surveillance form. Most appropriate for iPhone users
Option 1

Retrieving QR code from the downloads folder of an android phone. This is for users who filled the form on the android phone browsers
After submitting the online form, navigate to My Files folder on the phone.

Select the downloads folder to open the content.
Retrieving QR Code from Downloads

In the downloads folder, look for document saved as Travelers_QR_Code

Open document to display QR Code as displayed above
Option 2

Retrieving QR code from downloading and installing the Jitenge app hosted on Google playstore. This is for users with android phone.
From Google Play Store, search for Jitenge as displayed above. Choose the first App called Jitenge MoH Kenya

Click on install app to install the App into the mobile device
Allowing access to GPS

- After downloading the App, allow permission to access the device’s location
- Device location enables the App to capture where data is being reported from.
Traveler Retrieve QR Code on App

Enter the phone no and ID no of the traveler – Number registered on the online locator form

Will show the name and confirm the passport number or ID number. Click on the name to pop up a screen
Retrieving Traveler QR Code

Select Show QR code and click continue to retrieve the QR code. Report symptoms option is only for International travelers.

Scan the QR code as a Port Health staff to clear the traveler.
Option 3

Retrieving QR code from users email address. This should be the same email filled on the online surveillance form. Most appropriate for iPhone users.
Retrieving QR code sent to Email

The QR code will be sent to the email as an attachment as displayed on the left above, upon opening the attachment the QR code will be displayed as displayed on the right image.