

Jitenge System

Traveler's QR Code



REPUBLIC OF KENYA
MINISTRY OF HEALTH

Traveler System Process Flow

- Traveller can access the digital passenger locator form via URL bit.ly/LOCALCOVID19MOH or by downloading Jitenge App from Google Play store.
- iPhone user should use chrome or Firefox when accessing the url bit.ly/LOCALCOVID19MOH
- Fill in all the mandatory fields that have been starred red
- Upon submission, you will be provided with a QR Code that will be shared to your email address

Registering travelers



MINISTRY OF HEALTH

Local Travelers Health Surveillance Form Passenger Locator Form

Providing the following information to a Port Health Officer is Required under the Public Health Act CAP 242 of the laws of Kenya, and is being collected as part of public health response to the Corona Virus pandemic.

One form should be filled by an adult member of each family.

Kindly note fields marked with*are Required and must be filled before submitting.

Flight Information

Airline Name: *	Flight Number: *	Seat Number: *	Date of Arrival in Kenya: *		
<input type="text" value="Select Airline"/>	<input type="text" value="Flight Number"/>	<input type="text" value="Seat Number"/>	<input type="text" value="Day"/>	<input type="text" value="Month"/>	<input type="text" value="Year"/>

Personal Information

First (Given) Name: *	Middle Name:	Last (Family) Name: *	Date of Birth: *		
<input type="text" value="First Name, example Jane"/>	<input type="text" value="Middle Name"/>	<input type="text" value="Last Name, example Doe"/>	<input type="text" value="Day"/>	<input type="text" value="Month"/>	<input type="text" value="Year"/>

Gender: *	ID/Passport Number: *	Email address *
<input type="text" value="Select Gender"/>	<input type="text" value="ID/Passport Number"/>	<input type="text" value="Email Address: example@gmail.com"/>

Confirmation QR Code will be sent to this email, ensure it is correct.

Phone Number: *	Home Number:	Business Number:
<input type="text" value="+254 712 123456"/>	<input type="text" value="Home Number"/>	<input type="text" value="Business Number"/>

All travelers must fill in the travelers surveillance form that is hosted within the system. After filling the form they will get a QR code sent to their email for clearance

Travelers QR Code



Sample of the QR code a traveler should get upon filling the travelers surveillance form. This code should be shown to the POE staff upon entry for scanning.

QR Retrieving Options

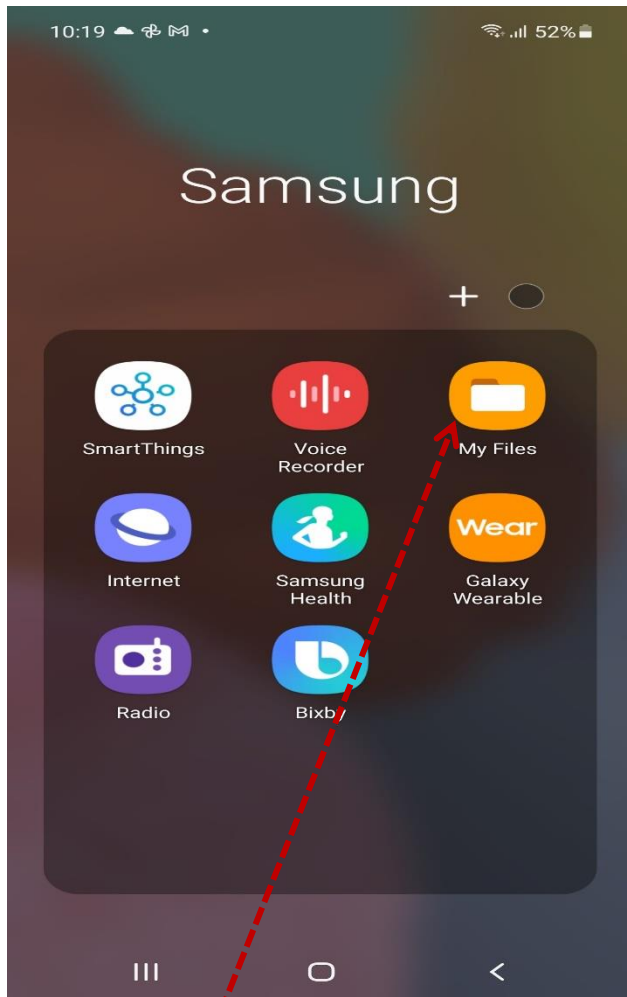
NB: These options are for both for local and international travellers

1. From the downloads folder of an android phone. This is for users who filled the form on the android phone browsers
2. From downloading and installing the Jitenge app hosted on Google playstore. This is for users with android phone.
3. From users email address. This should be the same email filled on the online surveillance form. Most appropriate for iPhone users

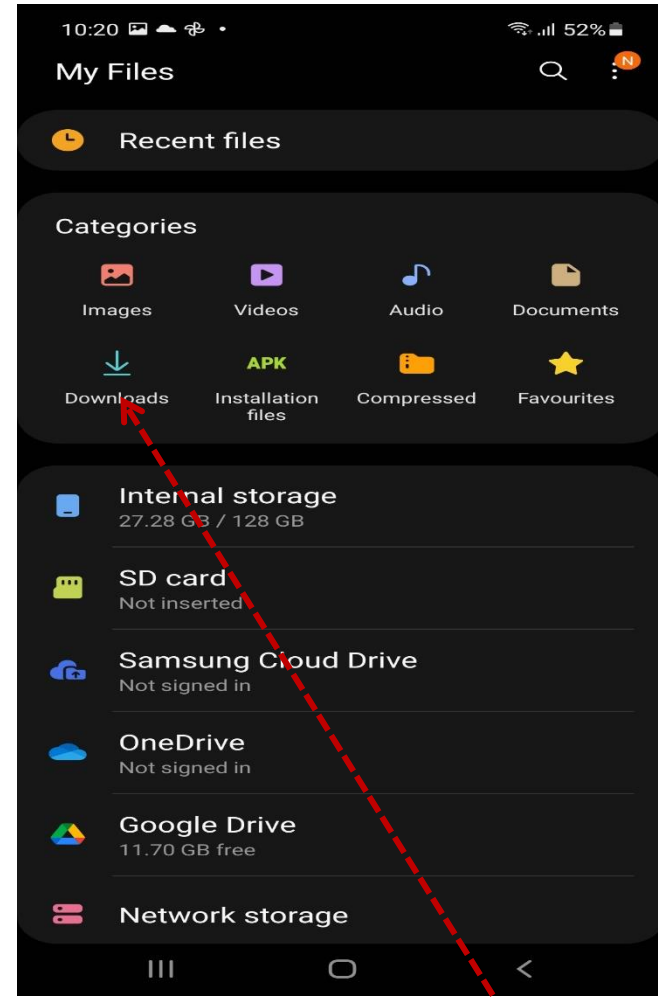
Option 1

Retrieving QR code from the downloads folder of an android phone. This is for users who filled the form on the android phone browsers

Retrieving QR Code from Downloads

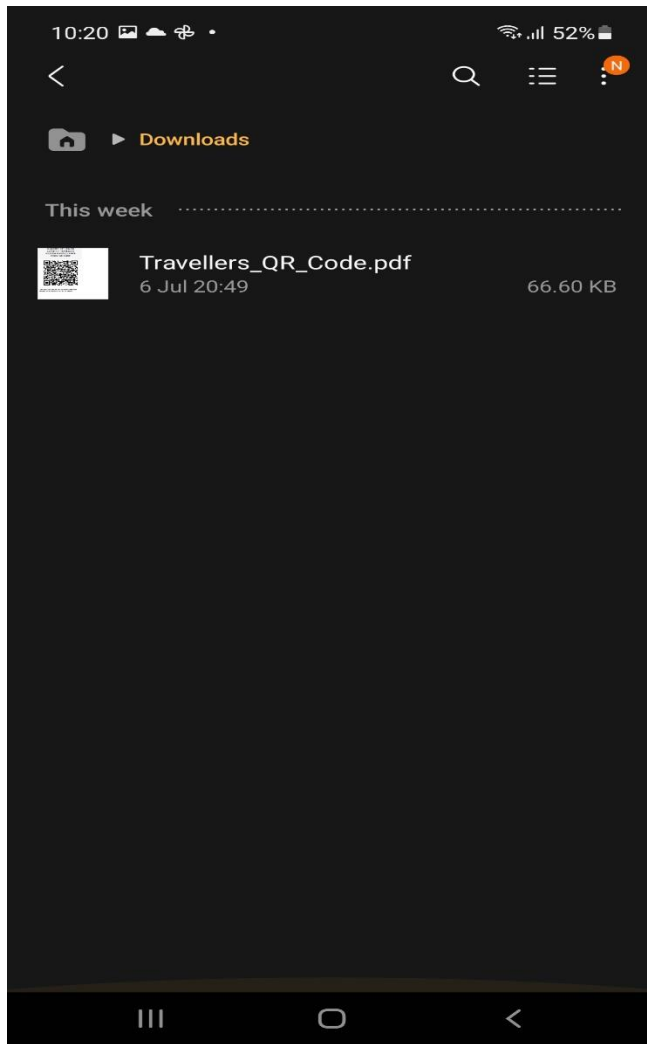


After submitting the online form, navigate to My Files folder on the phone



Select the downloads folder to open the content

Retrieving QR Code from Downloads



In the downloads folder, look for document saved as Travelers_QR_Code

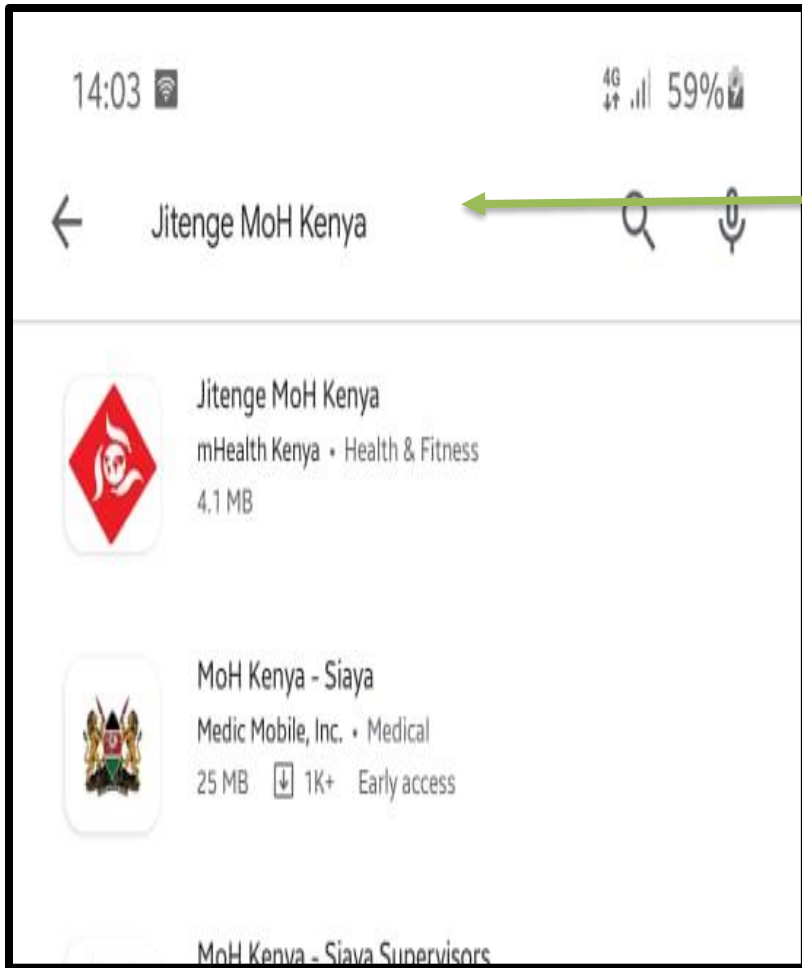


Open document to display QR Code as displayed above

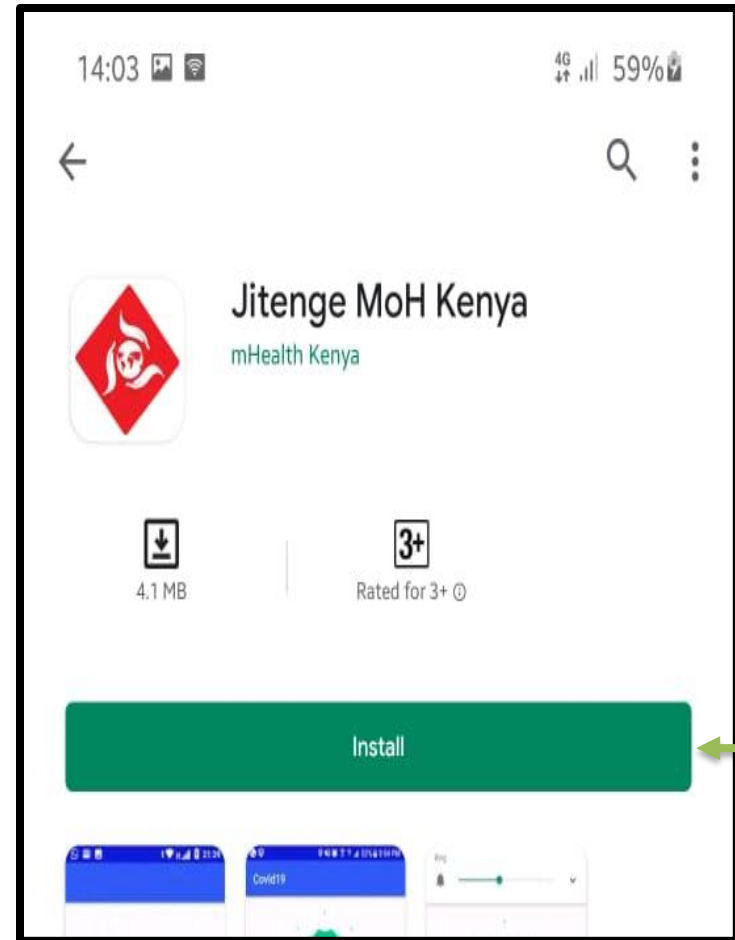
Option 2

Retrieving QR code from downloading and installing the Jitenge app hosted on Google playstore. This is for users with android phone.

Downloading Jitenge App

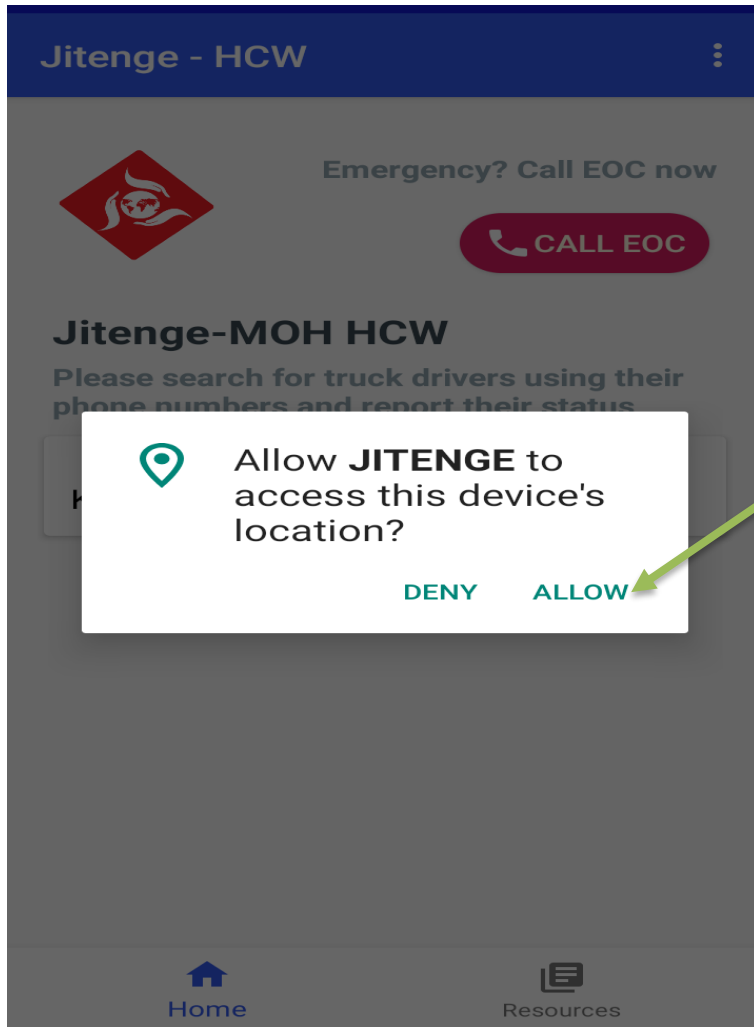


From Google Play Store, search for Jitenge as displayed above. Choose the first App called Jitenge MoH Kenya



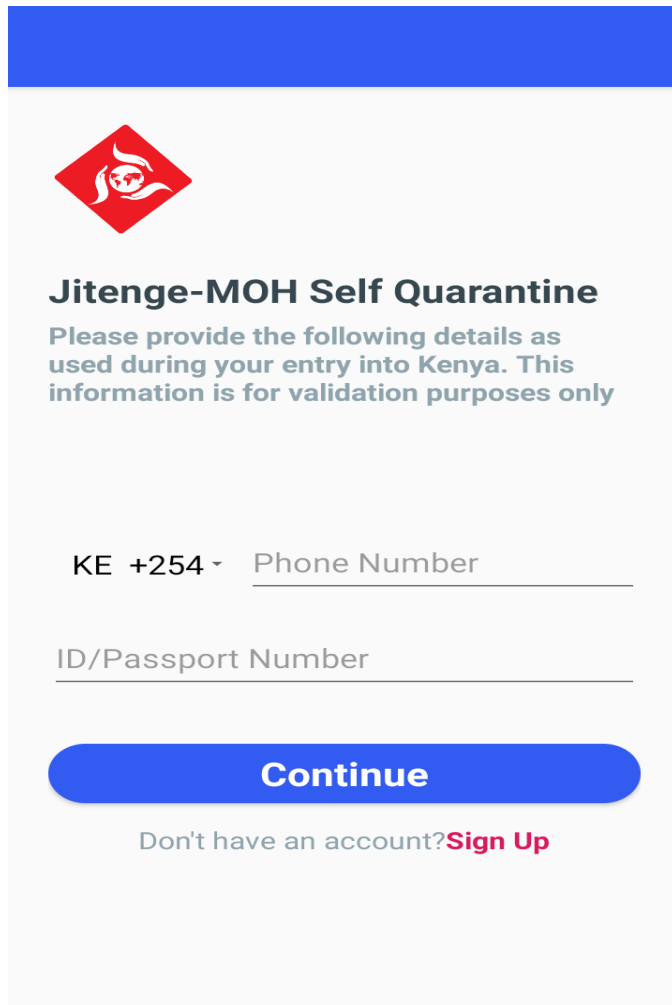
Click on install app to install the App into the mobile device

Allowing access to GPS



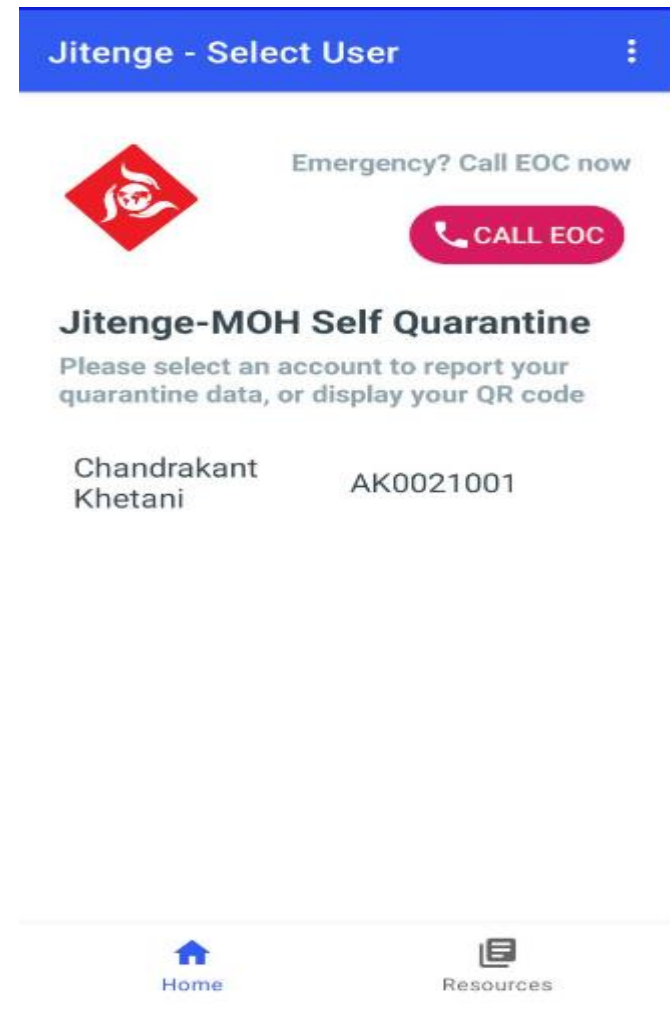
- After downloading the App, allow permission to access the device's location
- Device location enables the App to capture where data is being reported from.

Traveler Retrieve QR Code on App



The screenshot shows the registration screen for the Jitenge app. At the top is a blue header bar. Below it is a red diamond logo with a white globe and a flame. The text reads "Jitenge-MOH Self Quarantine" followed by instructions: "Please provide the following details as used during your entry into Kenya. This information is for validation purposes only". There are two input fields: "Phone Number" with a dropdown menu showing "KE +254" and "ID/Passport Number". A blue "Continue" button is at the bottom, with a link "Don't have an account? Sign Up" below it.

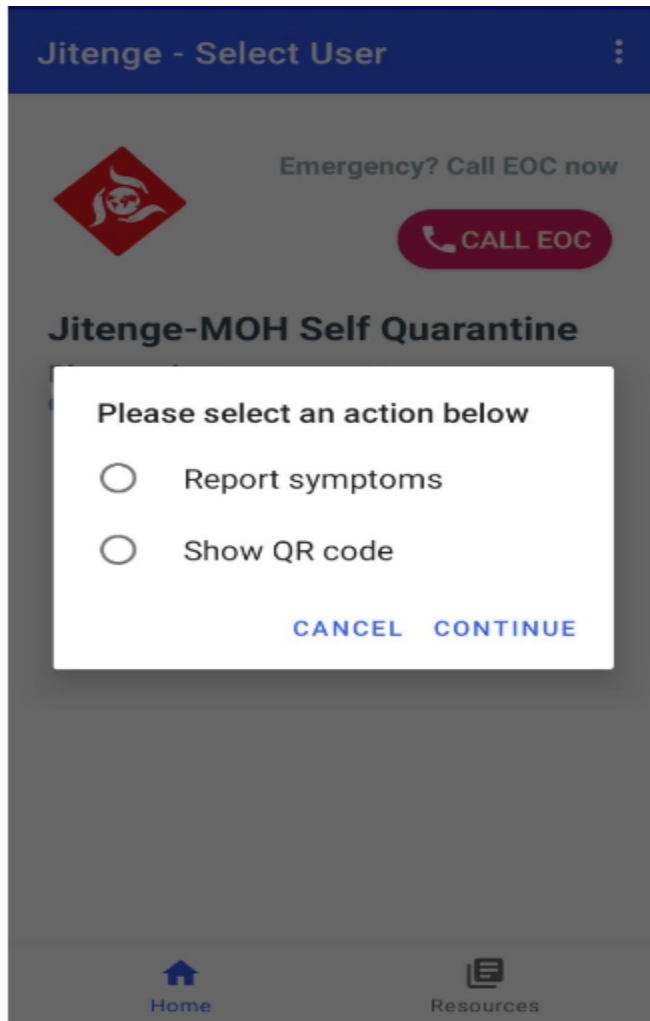
Enter the phone no and ID no of the traveler – Number registered on the online locator form



The screenshot shows the user selection screen in the Jitenge app. It has a blue header bar with the text "Jitenge - Select User" and a menu icon. Below the header is the same red diamond logo. To the right of the logo is the text "Emergency? Call EOC now" and a red "CALL EOC" button. The main heading is "Jitenge-MOH Self Quarantine" with the instruction: "Please select an account to report your quarantine data, or display your QR code". Below this, the name "Chandrakant Khetani" and the ID "AK0021001" are displayed. At the bottom, there are two navigation icons: a blue house icon labeled "Home" and a document icon labeled "Resources".

Will show the name and confirm the passport number or ID number. Click on the name to pop up a screen

Retrieving Traveler QR Code



Select Show QR code and click continue to retrieve the QR code. Report symptoms option is only for International travelers

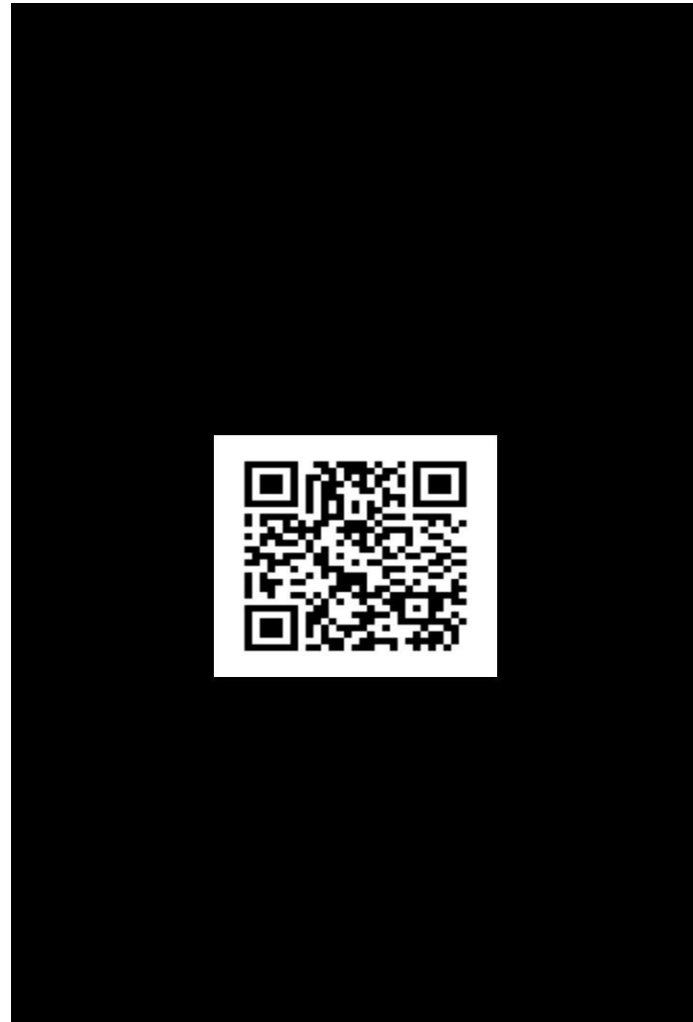
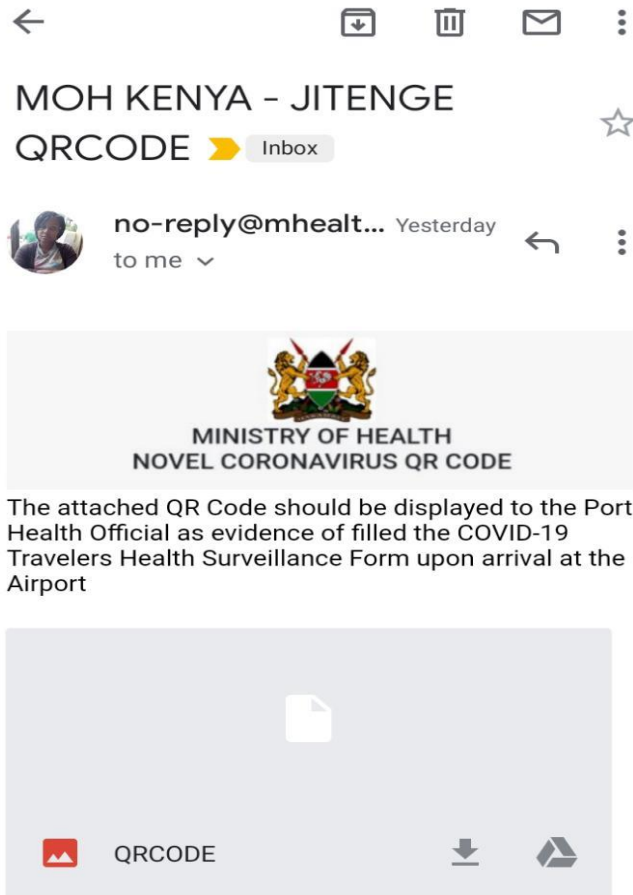


Scan the QR code as a Port Health staff to clear the traveler.

Option 3

Retrieving QR code from users email address. This should be the same email filled on the online surveillance form. Most appropriate for iPhone users

Retrieving QR code sent to Email



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The QR code will be sent to the email as an attachment as displayed on the left above, upon opening the attachment the QR code will be displayed as displayed on the right image